

## **CONFIGURATION CABLE QUICK REFERENCE GUIDE**

Marport Configuration Cable allows you to connect a Marport sensor to a Mac or Windows computer using a USB connection. Once connected, you can update and configure a sensor using the Mosa2 application.



Move other electrical devices minimum 1 m away from the computer.

Connect the USB connector directly to the computer.

Mosa2 opens automatically and the startup wizard is displayed.

The LED on the plug is solid blue.

Connect the three-pin plug to the sensor.

The LED on the plug blinks alternatively blue and green.

Wait a few seconds.

The configuration page of the sensor is displayed on Mosa2.

The LED on the plug is solid green.

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# Troubleshooting

If the sensor does not connect correctly with Mosa2, always:

- Disconnect both USB connector and three-pin plug.
- Connect again the Configuration Cable.
- · Make sure the three pins are fully inserted inside the sensor.

# At the end of the step 2 of the connection wizard, the sensor does not respond. Mosa2 displays a red cross and the Configuration Cable LED is red.

Check that no other instance of Mosa2 application is already running on the computer. If this is the case, close both applications, then open only one.

Or else, connect the sensor to a charger and wait until it is fully charged. Then try again to connect.

#### The sensor has been disconnected from Mosa2.

Check that the Configuration Cable is **not** connected to a USB hub. The Configuration Cable must be connected directly to the computer.

If the computer goes to sleep mode, the sensor may be disconnected. Change the settings on your computer to increase the time before sleep mode.

If the problem persists, connect the sensor to a charger and wait until it is fully charged. Then try again to connect.

#### Mosa2 displays a critical error message.

Disconnect both USB connector and three-pin plug. Then, connect again the Configuration Cable. If the message is still displayed, it means there is an issue with the sensor's components. Contact Marport support.

### Support Contact

You can contact your local dealer if you need maintenance on your Marport products. You can also ask us at the following contact details:

#### France

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